A Social Network Analysis of the Roundtable Collaborative

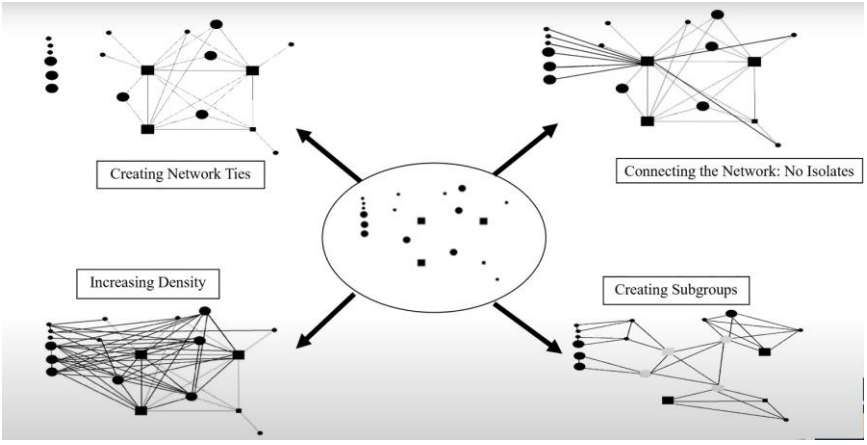
January 25,2021

FIRST 5 SAN MATEO COUNTY
Success for Every Child

Social Network Analysis

Social Network Analysis (SNA) is the study of the structural relationships among interacting actors and the resulting effect on the network (how those relationships produce varying effects). A network is any interconnected group or system.

The Network Life-Cycle



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Methods

- PARTNER Tool: Program to Analyze, Record, and Track Networks to Enhance Relationships
- 22 agencies invited to participate
- One respondent per agency or program
- Response rate: 89.9%
- Completion rate: 90.9%

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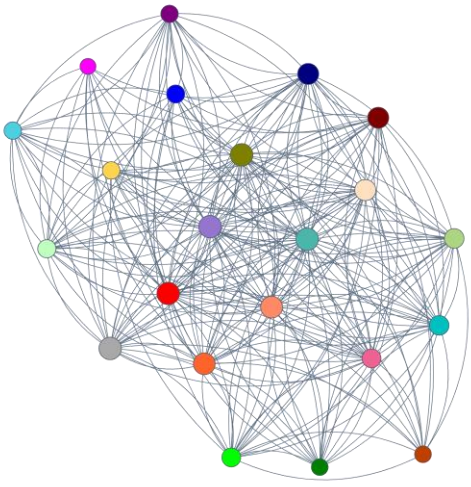
Findings for the Network as a Whole

Value & Trust

Roundtable Collaborative members report high levels of trust and value amongst participating agencies

- "Value" is calculated based on ratings of Power/Influence, Level of Involvement, and Resource Contribution
  - Total Network Value Rating: 77.5%
  - Value scores for individual agencies range from 2.58-3.53 out of 4
- "Trust" is calculated based on ratings of Reliability, Mission Congruence, and Openness to Discussion
  - Total Network Trust Rating: 87.1%
  - Trust scores for individual agencies range from 2.97-3.61 out of 4



The Roundtable Collaborative

Network Density: 59.3%

Maps: Frequency of Interaction

Never or Yearly

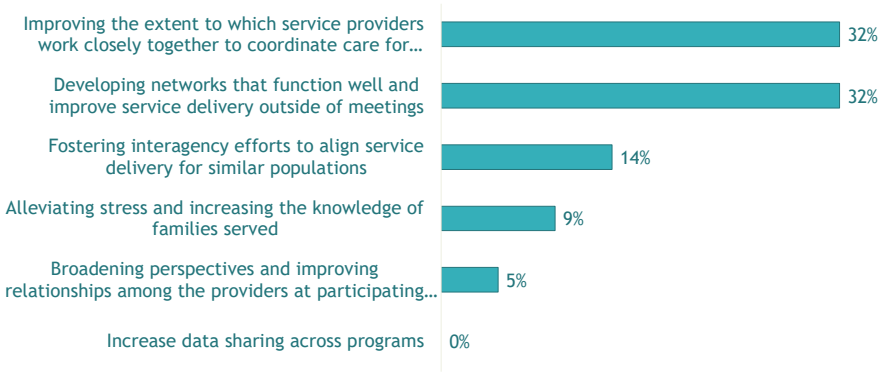
Quarterly

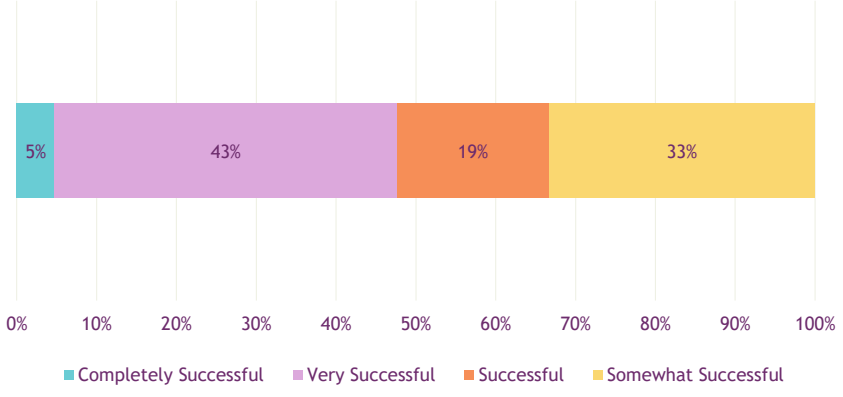
Monthly

Weekly

Daily

Most Important Outcome





How Successful has the Roundtable Been at Reaching its Goals?

Drivers of Success

Most Important Driver of Success

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Barriers to Success

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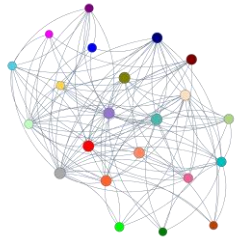
Findings for Inter-Agency Relationships

Maps: Type of Relationship

None

Networking



Coordination

Collaboration

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Facilitators of Successful Collaboration

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Barriers to Successful Collaboration

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Themes from Open-Ended Response Items

Tremendous appreciation for the Roundtable as a forum to coordinate care for shared clients by:

- Building interpersonal relationships
- Learning about different agencies' available resources and roles
- Hearing more detail about families' situations
- Following up with families and providers

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Themes from Open-Ended Response Items

Challenges can arise, including:

- Certain voices or perspectives dominating a given conversation
- Short notice on which cases will be presented
- Agency- or systems-level issues which cannot be resolved by the staff in the room
- Following up with families and providers

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Key Takeaways

- High levels of Value and Trust
- The Roundtable is seen as a valuable resource for coordinating client care
- The network relies on informal relationships between individuals more than formal relationships between agencies
- The ability to share information is critical and should be bolstered
- There are times when some members feel their perspectives are not heard or valued
- Agency- and systems-level issues create ongoing challenges

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Many Thanks!!

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Questions and Comments

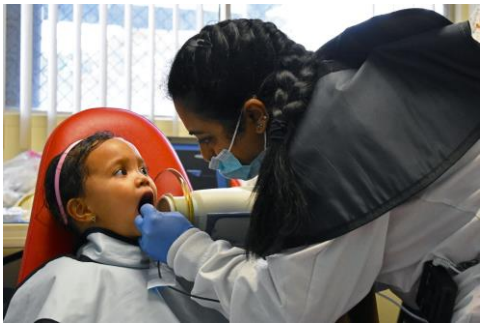
STRATEGY UPDATE

Oral Health
Access and Utilization

Original Intent

Support partnerships to improve young children's utilization of preventive oral health care and advocate for policies and practices that increases dental utilization for children on Medi-Cal

F5SMC Recent Oral Health Investment



Virtual Dental Home

- Preventative services/ less invasive treatment provided in early learning settings
- Connection to "dental home"
- Circumvents many barriers to care
- Model leverages sustainable funding for Medi-Cal eligible children

COVID-19 Impacts to Children's Oral Health

- Dental clinics closed for months with the exception of emergency procedures
- Abrupt closure resulted in delays to time-sensitive care and overburdens dental safety net
- Widespread loss of employment impacts dental insurance coverage
- Closure of schools and need for sable cohorts for those that remain open presents significant barriers for co-located oral health services

Proposed Pivot for FY 2021-22

- Issue a Request for Proposals (RFP) for preventative oral health education, advocacy, and service delivery strategies to be delivered in FY 2021-22
- Allocate up to $250,000 of the overall $375,000 earmarked for the initial 3-year term of the current strategic plan
- Likely priorities:
  - Partnerships with other providers and systems continuing to serve families
  - Activities that can be implemented on a short timeline to meet immediate needs

Questions?